

### **3. NEC4 Communication flow and Role of Project Manager**

#### **Why you should attend this workshop?**

This one-day workshop considers in detail the pivotal role of the Project Manager within the NEC ECC contract. The Project Manager is appointed by the Client to administer the contract on their behalf and has a great deal of responsibility and actions to carry out.

Communication flow is essential to ensure the level of understanding and transparency between the Parties is as clear as possible throughout the life of the contract. This session will consider in detail each of the elements within the specific communication clause and the use of cloud-based administration tools to help that flow of communication. The workshop will then consider the main processes within the contract that require communication flow between the Parties and input/decisions from the Project Manager. A series of exercises in the second half of the session will allow attendees to apply their knowledge in practice to a series of examples that a Project Manager may encounter during the life of the project and consider what actions they would need to take in each case. The workshop will also consider the specific changes that NEC4 has introduced compared to NEC3 that may be different for the role of the Project Manager.

Attendees of this course will have a much clearer understanding of the importance of communication flow on a day to day basis and the very important role that the Project Manager has in determining the relative success and outcome of a given project.

#### **You will learn about:**

- clause 13, the specific requirements around communication
- cloud-based administration tools to help the flow of communications
- clause 14, the specific elements around the role of the Project Manager
- processes within the contract that require input, decisions and/or actions from the Project Manager
- compensation event process and specific Project Manager required input as it works through from notified to implemented
- other communications that, whilst not specifically addressed within the contract, are likely to be practically used on a project

#### **Recommended for**

This workshop is recommended for anyone who is involved in administering an ECC contract on a live project to understand how communication flow can be both contractually and practically managed. This will include project managers, contract managers, quantity surveyors, clients, consultants, planners, contractors and their supply chain.