

# COLLABORATION AT WORK IN THE NUCLEAR SECTOR

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#### WHAT IS PPP?

The Programme & Project Partners (PPP) contract was established by Sellafield Limited (SL) on a 20-year term basis with the principal aims of improving the following:

- Cost Management
- Employment
- Outcome
- Output
- Workforce skills





#### PPP LOT PARTNERS



PROGRAMME & PROJECT PARTNERS









#### THE POWER OF COLLABORATION

The fundamental objective of the PPP Model is to deliver momentous cultural and behavioural change to transform the way Sellafield conducts and executes a world class business.

The key foundations for this to be successful are:

- An Extensive Cultural Transformation, and
- Exemplary Collaborative Working Ethos and Practices.



## PPP COLLABORATION BEHAVIOURS





#### **TRUST**

"Without trust we don't truly collaborate, we merely coordinate or, at best, cooperate. It is trust that transforms a group of people into a team."

Stephen Covey



#### WHAT MAKES THESE HIGH PERFORMING TEAMS?





















#### FIVE FUNCTIONS OF HIGH PERFORMING TEAMS

Adapted from 'Five Dysfunctions of a Team' by Patrick Lencioni





### COMMUNICATION

#### **Conventional View at Project Start**

Known to Self

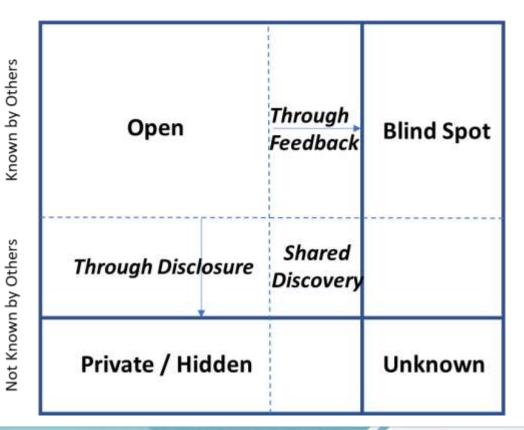
Not Known to Self

**Blind Spot** Open Private / Hidden Unknown

#### **Heightened Understanding at Project Start**

Known to Self

Not Known to Self





Known by Others

Not Known by Others

## **CONFLICT IN COLLABORATIVE WORKING**

Conflict is key to collaboration

- High performing teams seek conflict
- Conflict jump-starts the 'creative process'





#### EFFECTIVE CHALLENGE

What?

When?

Why?

How?

- How do we respond to challenge?
- Avoid challenging for the sake of it



#### **ACCOUNTABILITY**

- We have to 'buy-in' and be accountable
- We are all accountable we will hold each other accountable
- Collaboration isn't an excuse for non-delivery
- Collaboration isn't about decision by committee



#### SERVICE OVER SELF INTEREST

- The 'greater good' ethos
- No hidden agendas
- Seek best outcome for the Project
- Accountable for the well-being of the larger organisation
- Breaking traditional hierarchical structures
- Be prepared to get your hands dirty





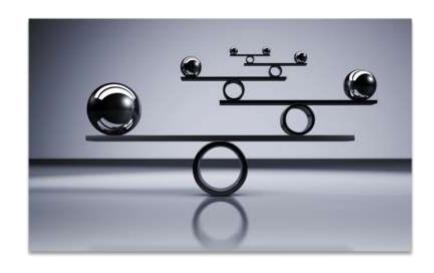
#### UNDERSTANDING EACH OTHERS WORLD

True collaboration requires aligned objectives and an understanding of each other's worlds



#### **POSITIVITY**

- We have a 'no blame' culture
- Positivity is contagious
- We recognise it is human to complain
- Positive Language





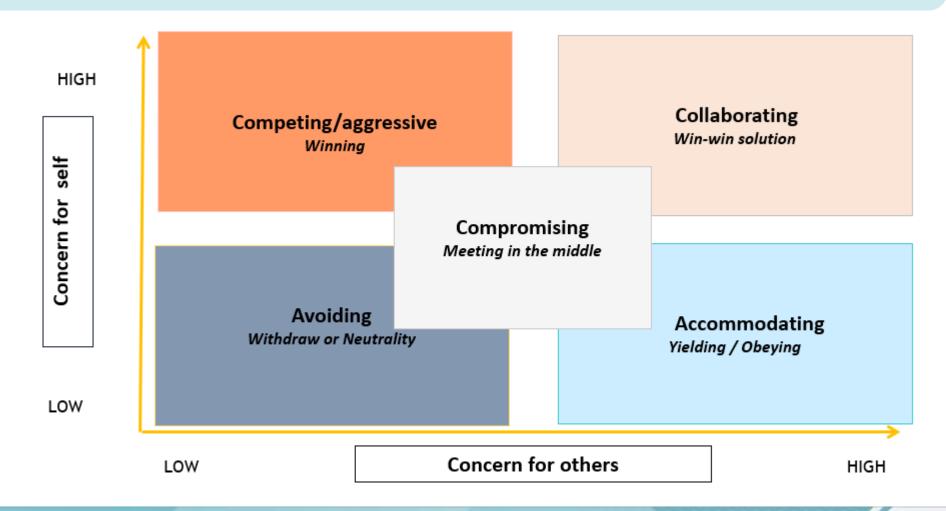
## WHAT IS COLLABORATION?

What does collaboration mean to you?

- Sharing resources
- Challenging ways of working
- Exchanging information
- Enhancing each others capabilities
- Mutual benefit and common goals
- Rather than reduce conflict collaboration will increase it



### THOMAS-KILMANN MODEL





#### **COLLABORATION**

How does it work in NEC4?

Clause 10.1:

"The Parties, the *Project Manager* and the *Supervisor* shall act as stated in the contract."

Clause 10.2:

"The Parties, the *Project Manager* and the *Supervisor* act in a spirit of mutual trust and co-operation."



#### **NEC4 PAYMENT OPTIONS**

How do they work?

#### Chocolate Cake

- Two 7" diameter layers of chocolate sponge
- Chocolate butter cream filling
- Chocolate butter cream topping
- Mini-eggs and chick decorations





#### **OPTION A**

Priced with Activity Schedule

Price pre-agreed at £20

Activity Schedule agreed:

£5 on purchase of ingredients £10 after cake is removed from oven £5 on completion

Actual cost to the baker is £40

We pay £20

£20 loss for the baker

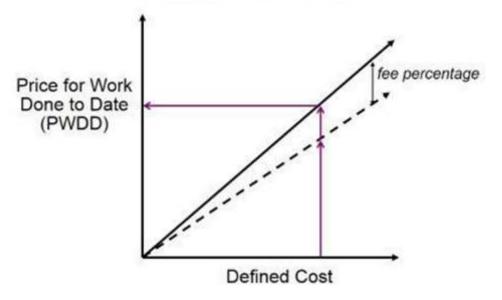


#### **OPTION E**

#### Cost Reimbursable

Actual cost to the baker is **£40**We pay £40 plus 10% fee = **£44 £4** gain for the baker

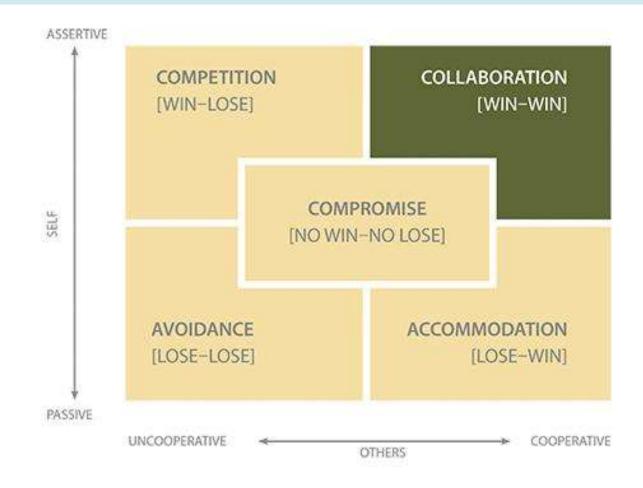
# Cost Reimbursable Contract with fee percentage





## **COLLABORATION**

What does it mean?





## **CONTRACTOR'S RISK**

#### Hierarchy

Option A – Priced with Activity Schedule

Option B – Priced with Bill of Quantities

Option C – Target Cost with Activity Schedule

Option D – Target Cost with Bill of Quantities

Option E – Cost Reimbursable

**MPP** 



#### **MPP**

#### Multiple Project Procurements

- 20 year Framework Agreements placed with Key Delivery Partners (KDP's)
- Call Off Orders NEC4 Option E
- Added Incentivisation Additional % Fee available based on achieving certain KPI's:

Social Value targets
Cost, Time & Quality targets
Joint targets held between Contractors

- Rates and Norms
- ECI Phase
- Central Control



#### **MPP**

Cost Reimbursable plus Incentivisation

Actual cost to the baker is £40

We pay £40 plus 10% fee plus 8% KPI = **£48** 

£8 gain for the baker

Through achieving the KPI's we are guaranteed to receive a quality product on time and within budget

# Win-Win!

A Piece of Cake





#### **CHALLENGES**

#### Does it Work?

- Resourcing
- Partnering
- Governance
- Central Control

- Document Control
- Trust
- Self Interest
- Risk Management



# Thank you for listening

